

NATIONAL ELECTRIFICATION ADMINISTRATION

		Component				Annual Target	Actual	Weighted Rating
Strategic Objectives (SO)/Strategic Measure (SM)		Formula	Weight	Rating System				
Social Impact	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives						
	SO 2	To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service						
Stakeholders	SM 1	Number of completed/energized sitio projects	Total actual completed and energized sitio projects	20.00%	Actual/Target	962	1,085	20%
	SM 2	Number of consumers connected	Total actual consumers connected	10.00%	Actual/Target	460,000	520,363 *	10%
				<b>Sub-total</b>	<b>30.00%</b>			
	SO 3	To generate peak performance among Electric Cooperatives to ensure competitiveness						
	SM 3	Number of EC officials and employees graduated from certification/competency programs	Absolute Number	5.00%	Actual/Target	2,200	3,057	5%
	SM 4	Percentage of ECs adopting the Balanced Scorecard Model	$\frac{\text{ECs adopting performance scorecard}}{\text{Total number of ECs}}$	0.00%	-	91% (110 ECs)	95% (115 ECs)	-
	SM 5	Improved EC Overall Performance Rating from "B" or "C" to at least "A" Rating	$\frac{\text{Number of improved ECs}}{\text{Total number of ECs under "B" and "C"}}$	0.00%	-	NEA Board approved Criteria and Parameters in Assessing EC Overall Performance	NEA Board approved Criteria and Parameters in Assessing EC Overall Performance	-
	SO 4	To enhance networking to gain support for program implementation						
	SM 6	Percentage of Satisfied Customers	$\frac{\text{Number of satisfied respondents}}{\text{Total number of respondents}}$	5.00%	Actual/ Target (0% = If less than 80%)	90%	99%	5%
				<b>Sub-total</b>	<b>40.00%</b>			
Financial	SO 5	To sustain the organization's viability and ensure accountability and transparency						
	SM 7	Amount of loans facilitated (PHP Million)	Below PHP 225 M is 0%. For the amount ≥ PHP 225M, 8% is proportionally distributed, i.e. $\frac{\text{Actual amount of loans facilitated} \geq \text{PHP 225M}}{(\text{Target amount} - \text{PHP 224 M}) + 8\%} \times 100\%$	8.00%	Actual/Target	450	705.02	8%
	SM 8	Percentage of ECs under Category B, C, and D provided with loans	$\frac{\text{Category B, C, and D ECs provided with loans}}{\text{Total number of B, C, and D ECs}}$	0.00%	-	Report of Actual Accomplishments	65% (13 out of 20 Rated B, C and D ECs)	-
	SM 9	High collection efficiency maintained (%)	$\frac{\sum \text{Total collections} - \text{advanced payments (due for succeeding year)}}{\sum \text{Amortization due for the year}}$	7.00%	Actual/Target	100%	100.00%	7%
				<b>Sub-total</b>	<b>15.00%</b>			

\* Additional new connections from January 01, 2019 to November 30, 2019

*Handwritten signature*

		Component				Annual Target	Actual	Weighted Rating							
Strategic Objectives (SO)/Strategic Measure (SM)		Formula	Weight	Rating System											
Internal Process	<b>SO 6</b>	<b>To upgrade organizational infrastructures</b>													
	<b>SM 10</b>	Percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications	$\frac{\text{Total compliant projects}}{\text{Total funded projects}}$	7.00%	Actual/Target	80% of projects done as of end Sept. 2019	86.89%	7%							
	<b>SM 11</b>	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	Actual percentage of sitios completed and energized within 180 calendar days from release of funds to ECs [Target rate]	7.00%	Actual/Target	80%	82.12%	7%							
	<b>SM 12</b>	Percentage of regular loans released within prescribed processing periods:													
	<b>SM 12a</b>	Regular-Term Loans (within 24 days)	$\frac{\text{Loans released within period}}{\text{Total complete loan applications with complete documentations}}$	7.00%	Actual/ Target	100%	100%	7%							
	<b>SM 12b</b>	Short-Term Loans (within 13 days)	$\frac{\text{Loans released within period}}{\text{Total complete loan applications with complete documentations}}$	7.00%	Actual/ Target	100%	100%	7%							
	<b>SM 13</b>	Percentage of calamity loans released within 7 days	$\frac{\text{Loans released within period}}{\text{Total complete loan applications with complete documentations}}$	7.00%	Actual/ Target	85%	100%	7%							
			<b>Sub-total</b>	<b>35.00%</b>											
Learning and Growth	<b>SO 7</b>	<b>To enhance human resources' knowledge, skills and behavioral competencies</b>													
	<b>SM 14</b>	Compliance to Quality Standards	Actual accomplishment	5.00%	All or Nothing	Surveillance Audit Passed	Surveillance Audit Passed	5%							
	<b>SM 15</b>	Percentage of employees with required competencies met	$\frac{\text{Total number of employees with required competencies met}}{\text{Total number of employees}}$	5.00%	All or Nothing	Increase from 2018 Competency Level	<table border="1"> <thead> <tr> <th>Year</th> <th>Competency Level</th> </tr> </thead> <tbody> <tr> <td>2018</td> <td>66.20%</td> </tr> <tr> <td>2019</td> <td>67.49%</td> </tr> <tr> <td>Increase/Decrease:</td> <td>1.29%</td> </tr> </tbody> </table>	Year	Competency Level	2018	66.20%	2019	67.49%	Increase/Decrease:	1.29%
Year	Competency Level														
2018	66.20%														
2019	67.49%														
Increase/Decrease:	1.29%														
			<b>Sub-total</b>	<b>10.00%</b>											
			<b>TOTAL</b>	<b>100%</b>	<b>Total Weighted Rating:</b>			<b>100%</b>							

Certified Correct:

*Francisco A. Caymo*  
FRANCISCO A. CAYMO  
Department Manager, Corporate Planning Office

*Milagros A. Robles*  
MILAGROS A. ROBLES  
Acting Department Manager, Finance Services Department

Approved by:

*Edgardo R. Masongsong*  
EDGARDO R. MASONGSONG  
Administrator